

## SUPPORT WE CAN OFFER

- Detainee welfare
- Post-release support
- Support for children and families
- Participate, a program to support children of an incarcerated parent to take up an after school activity
- Property collection & storage
- Emergency relief
- Transport assistance
- Emotional support
- Court support such as appropriate clothing
- Justice of the Peace service
- On-behalf-of and documentation such as obtaining ID documents
- Note that we cannot provide legal support but can assist in referring you to appropriate services

## CONTACT US



**Court Office**  
**(02) 6257 4866**  
**0450 960 896**



**ACT Magistrates Court**  
**Knowles Place, Civic**  
**Monday - Friday 8:30am - 4:30pm**



**AMC Office**  
**(02) 6207 2800**  
**0451 083 053**



**Alexander Maconochie Centre**  
**10400 Monaro Hwy, Hume**  
**Tuesday - Friday 9:00am - 5:30pm**

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**For more information**  
**Call: (02) 6257 4866**  
**Email: [info@paact.org.au](mailto:info@paact.org.au)**



[www.paact.org.au](http://www.paact.org.au)  
[info@paact.org.au](mailto:info@paact.org.au)  
Facebook: Prisoners Aid ACT  
Twitter: @PrisonersAidACT  
Instagram: @PrisonersAidACT

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**Supporting prisoners,  
ex-prisoners and their families  
since 1963**



# PRISONERS AID ACT



Prisoners Aid ACT recognises the Ngannawal and Ngambri people on whose land we provide services on.

## WHAT WE DO

### Detainee welfare

We offer welfare support and advocacy to all detainees, and do our best to assist with whatever your needs may be. We can also represent your interests to other bodies if you are not in position to do so. Email or call us at any time - calls from the AMC to Prisoners Aid are free.

### Post-release support

Where needed, we can offer financial assistance and other practical support to families, detainees, released prisoners, and those appearing in court. This includes Foodbank cards, Woolworths Essentials cards and bus tickets. Other support may include assistance with utility bills, temporary accommodation, clothing, toiletry items and tools of trade.

### Property collection & storage

We can collect your property from the AFP and in some cases from where you were living. Your property will then be stored at the AMC, the Prisoners Aid office in the ACT Law Courts or in the Prisoners Aid storage unit.

### Emotional support

Prison can be an overwhelming experience for detainees and their families. Our friendly staff and volunteers are available to assist you in whatever way we can, even if you'd just like someone to have a chat with. We can also refer you to other agencies, if you need support beyond what we can offer.

### Court support

We can provide personal support for your appearance in court, for example, providing suitable clothing and footwear. While we don't give legal advice, we can help you get it.

### Support for children & families

We support the families of detainees in many ways. This includes assisting relatives with travel or accommodation expenses for prison visits and providing suitable clothing for a prison visit. We can also provide emergency relief.

### Participate Program

Our Participate program helps enrol eligible children of detainees in out-of-school hours activities such as sports programs, swimming lessons, music teaching or Scouts. Financial assistance for related expenses may also be provided.

### On-behalf-of and documentation

We can help you obtain ID such as birth certificates. With your signed consent, we can also deal with other organisations such as Housing ACT, telephone companies, or rental businesses.

Since 1963 we have assisted thousands of clients, including detainees, released detainees, families of detainees, and those involved in the justice system. Our key principles are based on natural justice, advocacy and rehabilitation for detainees to reduce the risk of further offending.



**A FAIR GO**  
FOR ALL DETAINEES

